Guide for Upgrade Smart PSS 2.0

Please upgrade if using older versions of Smart PSS 2.0 than below and met device offline issue:

• Windows: V2.003.0000004.1.R.230310

Confirm current version of Smart PSS 2.0



> Solution

You can upgrade to last version of SmartPSS 2.0 to solve issue.

Caution: We suggest you backing up your device list before upgrade, or you may lose device access after upgrade.

Notes: As the overall Smart PSS 2.0 series has been discontinued, maintenance and support services will not be provided after the upgrade.

1. Open old Smart PSS 2.0, click "Export" under "Devices".



2. Click on the folder icon.

Device Export	\$	×
Device Export	Export Channel Code	
Local Path:	_ _	
	Export Cancel	

3. Save the device list file to your computer.



4. Click on "Export".

Device Export		×
Device Export	Export Channel Code	
Local Path:	D:/device.xml	
	Export	ncel

5. Successfully export device list.



6. Download latest Smart PSS 2.0 from Dahua official website and finish installation: <u>link</u>.

tome • > Support • > Download Center • > Softwares								
APP	DSS	SDK	MPS	Plugin	Reset Tool	Alarm Config	Smart PSS	
Name				/				Last Upd
General_SMAR	TPSS-MAC-arm64_Cl	hnEng_IS_V2.003.19F	U001.0.R.20230512.ta					29/09/2
General_SMAR	TPSS-Win64_En_IS_V	/2.003.0000004.1.R.2	30310					29/09/2

- 7. Run the installer and override the version you are using.
- 8. Open latest Smart PSS 2.0, click "Import" under "Devices".

SMART P	ss –		-+	
Q Auto Search	+ Add	Delete	🔈 Import	
All Device				

9. Click on the folder icon.



10. Select device list file from your computer.

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🖹 device	11/07/2024 16:17
	· · · · · · · · · · · · · · · · · · ·
(<u>N</u>): device	 XML Files (*.xml)

11. Click "Import" to import the devices to latest Smart PSS 2.0.

Device Import		
Local		
Local Path:	F:/device.xml	
	Import	Cancel

12. Devices imported successfully.

	- L X 18:58:52
Q Auto Search 🕂 Add 🗇 Delete 💫 Import 🍞 Export All Devices: 1 Online Devi	es: 1
All Device Encode Device	
No. Name 🔺 P/Domain Name Device Type Device Model Port annel Numt Online Status SN Opera	
🗌 1 10.58.41.101 10.58.41.101 IPC [Nobel5.0]_IPC 37 1/0/3/2 🕒 Online 6J0D2A9P/ 🥒 🖉 🔯	⇒ ₪