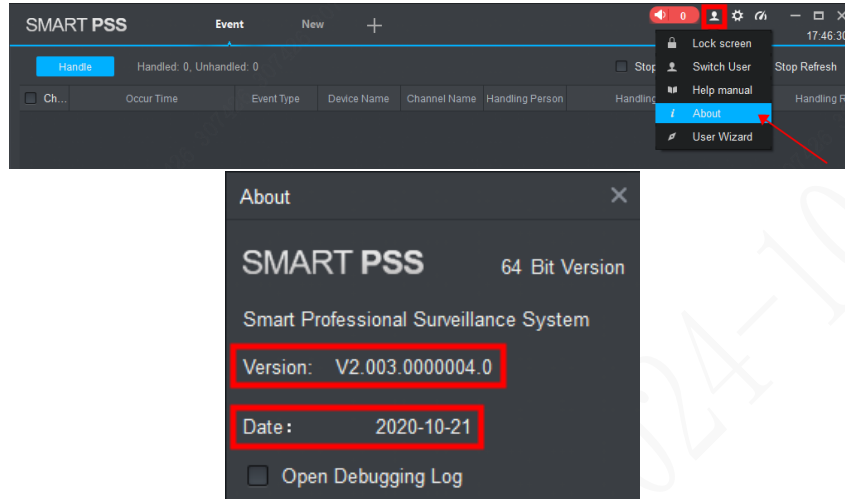# Guide for Upgrade Smart PSS 2.0

Please upgrade if using older versions of Smart PSS 2.0 than below and met device offline issue:

- **Windows:** V2.003.0000004.1.R.**230310**

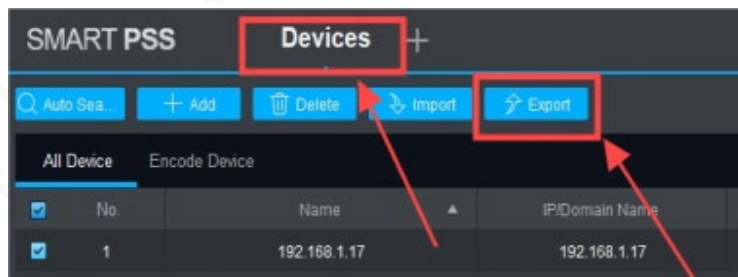➢ **Confirm current version of Smart PSS 2.0**

➢ **Solution**

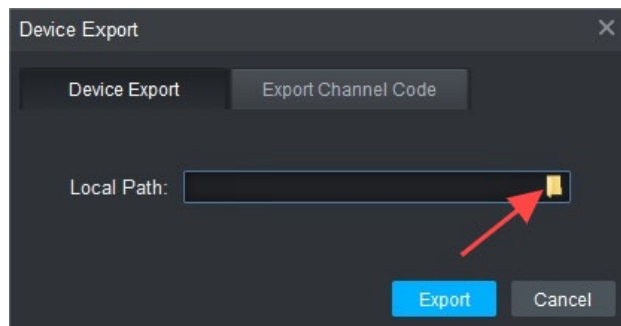You can upgrade to last version of SmartPSS 2.0 to solve issue.

<mark>Caution: We suggest you backing up your device list before upgrade, or you may lose device access after upgrade.</mark>

Notes: As the overall Smart PSS 2.0 series has been discontinued, maintenance and support services will not be provided after the upgrade.
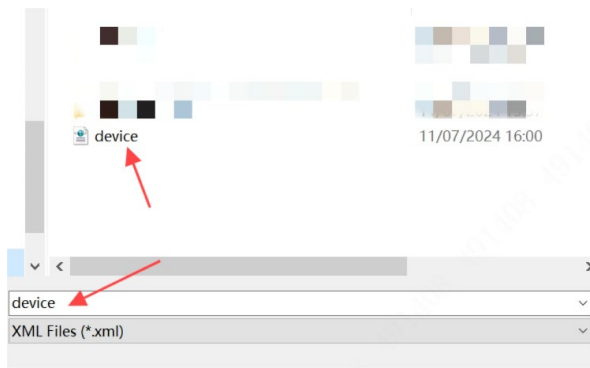
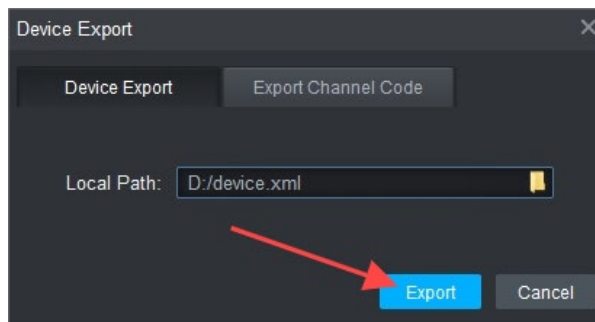1. Open old Smart PSS 2.0, click "Export" under "Devices".
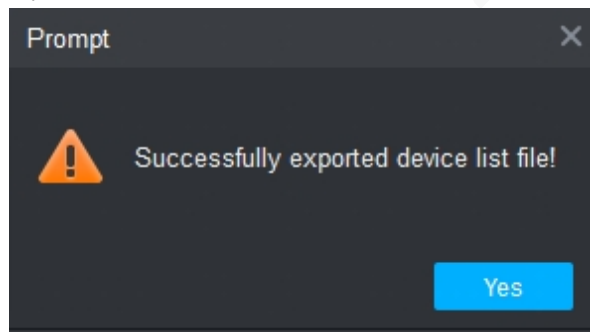

2. Click on the folder icon.

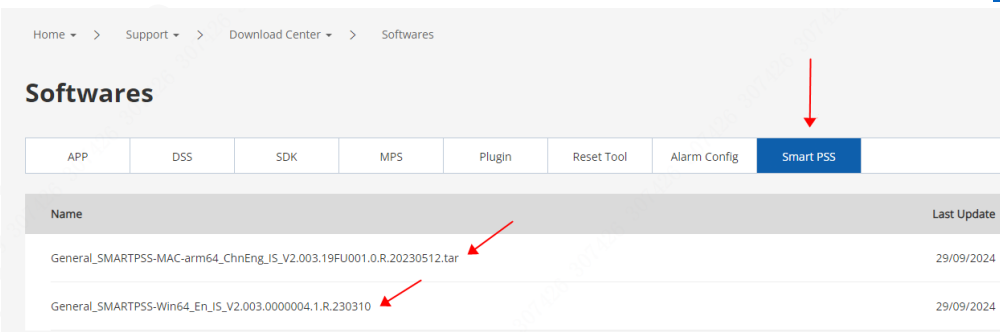**3.** Save the device list file to your computer.
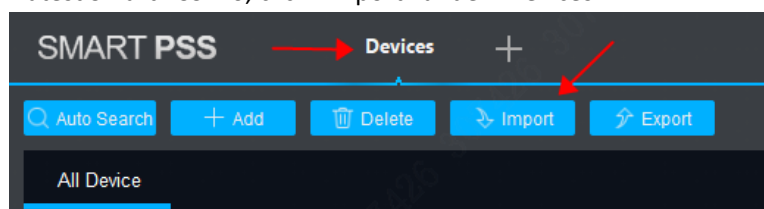

4. Click on "Export".
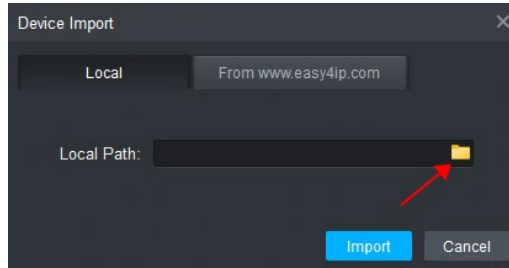

5. Successfully export device list.

6. Download latest Smart PSS 2.0 from Dahua official website and finish installation: link.
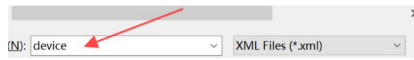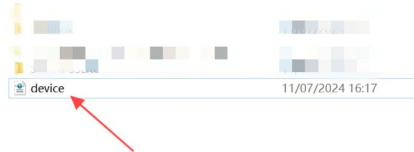

7. Run the installer and override the version you are using.

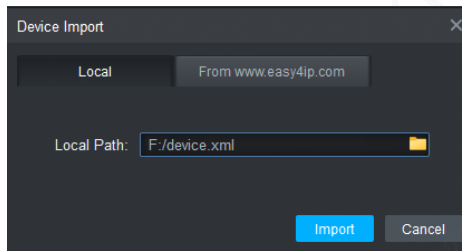**8.** Open latest Smart PSS 2.0, click "Import" under "Devices".

9. Click on the folder icon.

10. Select device list file from your computer.

11. Click "Import" to import the devices to latest Smart PSS 2.0.

12. Devices imported successfully.